

DCU Sport – Job Description

Applications are invited from interested candidates for the following position.

- Job Title:** **Swimming Teacher & Lifeguard (Trispace Sports DAC)**
- Location:** DCU Sport (inc. Sports Complex, Soccer Centre, Sports Campus, St. Patrick's Campus, Morton Stadium), Dublin City University, Glasnevin, Dublin 9.
- Responsible to:** General Manager, DCU Sport
- Contract:** 1 year
- Salary:** 12.78-14.90 per hour, payable monthly. CPD Programme, Gym Membership.

DCU Sport

DCU Sport is the company responsible for the operation of the sports facilities in Dublin City University (DCU). DCU Sport is responsible for operating the Sports Complex, Soccer Centre, Sports Campus, Sports Complex on St. Patricks' Campus and Morton Stadium. Our customers include staff, students, alumni and members of the public. We have 5000 members and a monthly footfall of 65,000. Our extensive, award-winning facilities are the training location for many student clubs, elite teams and individuals. Our extensive facilities are an ideal location for the many national and international events we secure for hosting. DCU Sport is proud to have developed an environment where people of all ages and abilities can achieve their goals.

Purpose of Post:

The purpose of this post is to work as part of the swimming teachers team and to lifeguard the pool. The lifeguard will be visible and ensure policies are being adhered to at all times. To ensure standards are maintained the lifeguard will carry out pool and plant room maintenance and cleaning duties. High standards, high attention to safety and effective communication with the Duty Manager and attention to customer needs will be an integral part of this role.

Key Duties:

- To teach dynamic, effective and progressive swimming lessons as required.
- To assist in teaching special populations swimming lessons.
- To supervise the pool.
- To ensure that all policies and procedures in place are followed and adhered to.
- To adhere to strict procedures and ensure standards are adhered to at all times.
- To assist in practising high levels of customer service and professionalism at all times.
- To assist in maintaining and improving a high standard of hygiene, quality & service.
- To have a flexible approach to working hours as weekend roster applies.
- To be able to work on their own and as part of a busy team, to communicate with the team effectively and to be able to use their own initiative.
- To greet members and guests in a warm, welcoming, professional and friendly manner.
- To deal with any member or parents queries and complaints in a professional manner.
- To deal with a wide variety of members of the public both general and special populations.
- To support the organisation in achieving its goals and objectives.

Any other duties which may be assigned from time to time by the Duty Managers or Senior Management Team or ad-hoc duties, which can arise.

Personnel Specification:

1. A recognised National Pool Lifeguard Qualification (NPLQ), recognised swimming teachers cert.
2. Work Experience - 1 year experience in a similar role.
3. A positive attitude, highly motivated, excellent front of house skills, high attention to detail, highly organised and an ability to work efficiently in a very busy environment.

Essential Training

The individual will be required to undertake the following mandatory compliance training: Tusla Children's First Certificate (on-line), Health & Safety, Cyber Security and Data Protection (GDPR). Attendance at monthly, quarterly and annual staff training.

Application Procedure

Interested applicants should send their CV and cover letter to gemma.dempsey@dcu.ie

Trispace Sport is an equal opportunities employer

In line with the Employment Equality Acts 1998 – 2015, Trispace Sport is committed to equality of treatment for all those who engage with its recruitment, selection and appointment processes.