Core Expense Portal V28 User Guide for Employee Dashboard (claimant)

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2 LOGGING ONTO THE SYSTEM

Claimant can log to the Core portal using the URL below,

https://my.corehr.com/pls/coreportal_dcup

Claimant must have active DCU network username and password provided by DCU ISS team. To reissue network password please refer to ISS website.



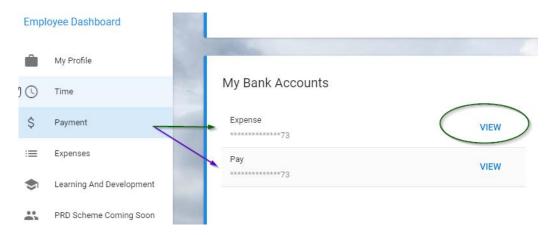
3 BANK DETAILS

Core Portal allows employees to maintain or change their bank details.

Bank account details are held for both Pay and Expense payments.

3.1 CHANGING BANK DETAILS ON CORE PORTAL

In the Payment tab there is a Bank Accounts Widget.

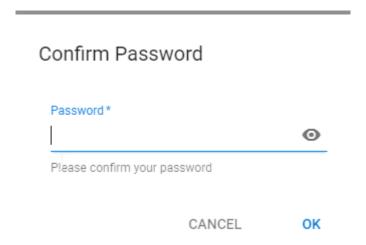


If you "VIEW" click on the Expense bank account details. The following screen appears.

Update your Bank Account BIC and IBAN		
BIC* Aib Bank	▼ IBAN*	Confirm IBAN*
I accept that saving will updat	te my bank details.	
PLEASE NOTE POSSIBLE TIMING ISSUE: 4	∆s CorePay and CoreFynenses nayment runs are generated	a number of days prior to Bank Transfer, the undated bank details will be applied in the peyt payment run

You can choose BIC, update and confirm IBAN, tick the declaration before pressing save.

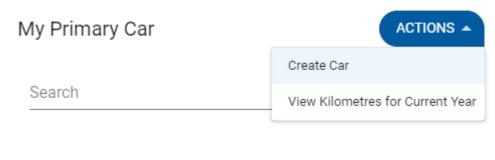
Once SAVE is pressed the employee will be prompted to enter their password before the new bank details will be saved.

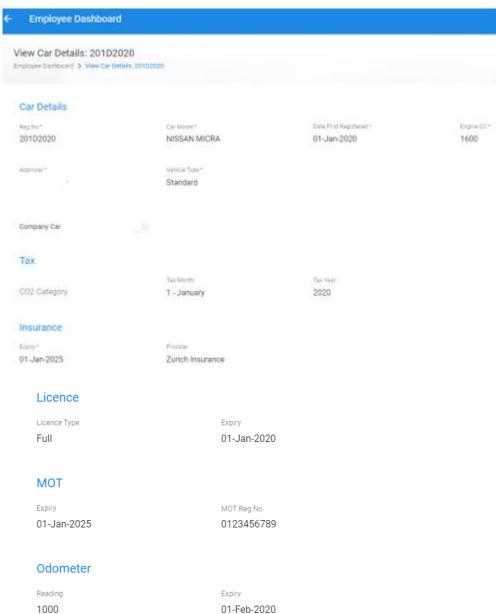


4 CLAIMANT CARS

4.1 ENTERING CLAIMANT CARS

In the Expense tab in Core Portal click on the "My Primary Car" Widget icon. Select "Create Car" and enter the car details.

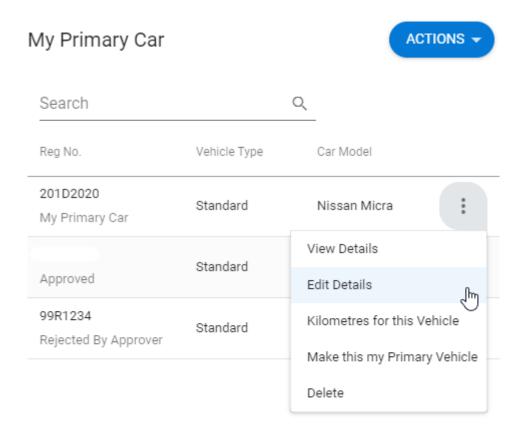




Complete the Pop up box with the relevant details and press SAVE. This will send the Car details for your approver for approval.

4.2 EDITING CLAIMANT CARS

If you want to change the Primary Car, click 3 dots and select "Edit Details" for updating or "Make this my Primary Vehicle".



If you select "Edit" the pop up screen below will appear. You can change any of the car details and press SAVE this will send the revised Car details to your approver for approval.

Cars can also be deleted, viewed or edited from this widget icon. The claimant can use and enter few cars in Core Portal.

4.3 MANAGING CLAIMANT CARS

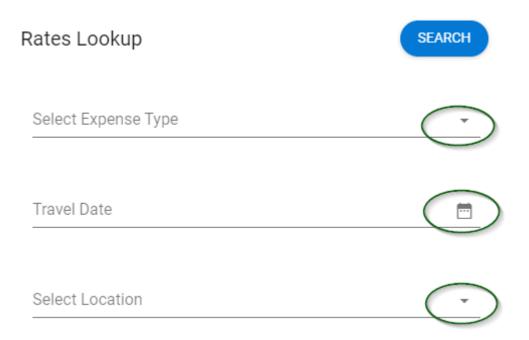
If you want to make a certain car your Primary Vehicle- the one which mileage claims are automatically costed using- click 3 dots and "Kilometres for this Vehicle".

To see how much mileage was applied to the selected vehicle.

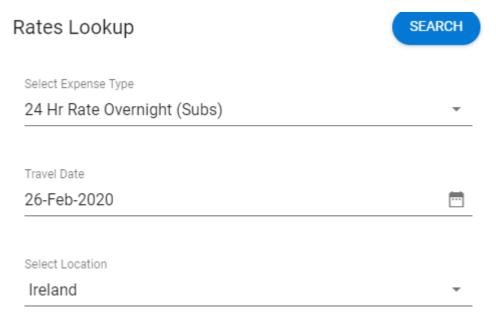
RATES LOOKUP

5.1 LOOKING UP MILEAGE AND SUBSISTENCE RATES

The Rates Lookup screen in Core Portal in the Expense tab; offers a facility for the claimant to look up both domestic and foreign subsistence and mileage rates.



Select the subsistence/ Mileage expense item, date and location where the expense was incurred. Press **SEARCH.**



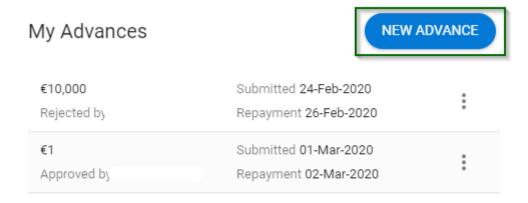
A pop up screen will appear. This will give a list of mileage/subsistence rates. These can be further refined by Scale Class and Exception.



6 ADVANCES

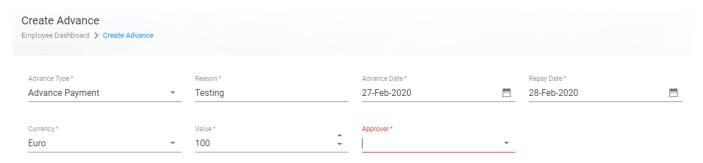
6.1 ENTERING ADVANCES

In the Expense Screen click on "+NEW" in the My Advances section.

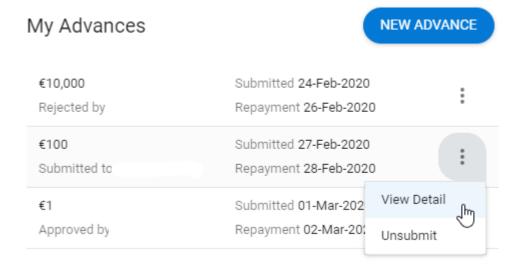


A pop up will appear. Select correct Advance Type, enter reason for advance, applicable dates and amounts and select the relevant Approver. Press Save and Submit.

*Note the Repayment Date should be the expected End date of the Trip the Advance is being submitted for. Advances need to be expensed within a month after returning from the business trip.

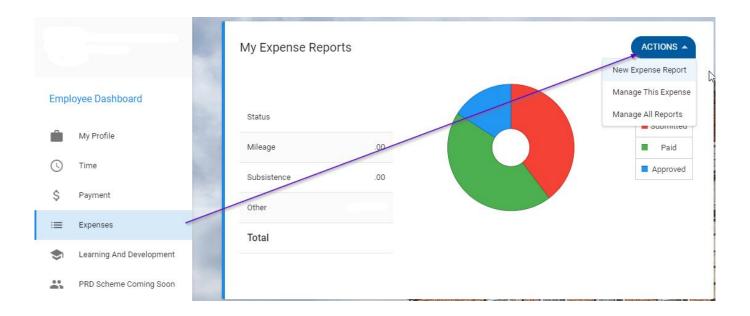


This will now appear in the expense dashboard, as submitted- awaiting approval. If the claimant need to update or view advance, press 3 dots and select necessary option "View Detail" or "Unsubmit".

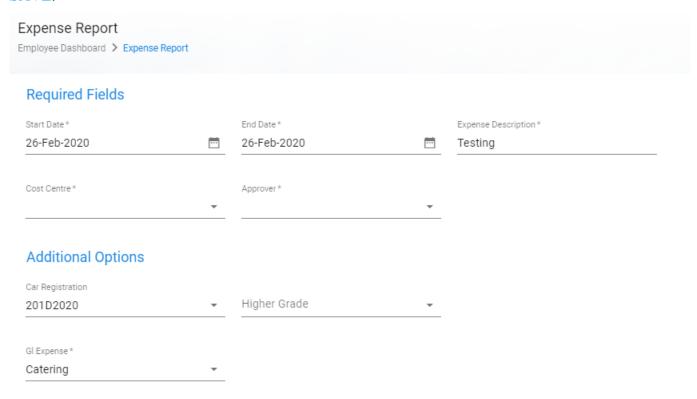


7 ENTERING AND MANAGING EXPENSE TRIPS

To enter an expense, click on the "Expenses" tab available on your Core account, actions and New Expense Report. The claimant can create a claim with one line and also with multi lines. Ensure GI Expense used correctly for each line.

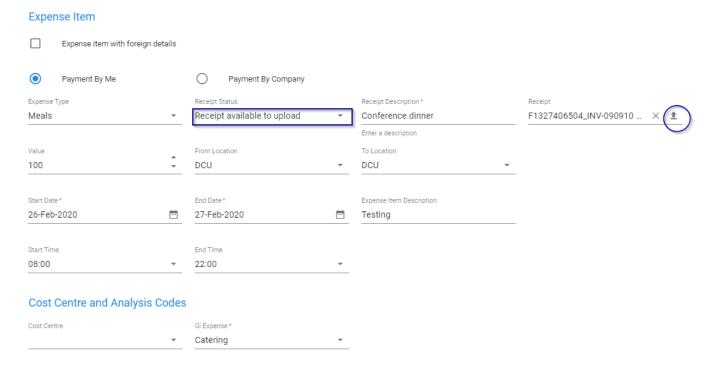


Enter the Dates, Description (full details) and choose cost centre, approver name, GI Expense and press SAVE.





This will create the expense report header. Next Click on New Expense Item give the following screen.

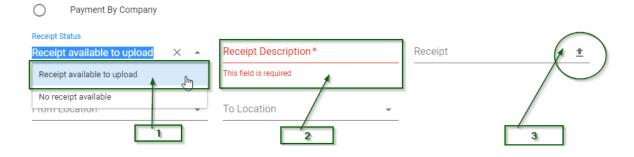


7.1 ENTERING AN EXPENSE ITEM REQUIRING A RECEIPT

All expenses relating to other items than mileage and rates, must have back up receipts/invoices/payment confirmation attached under the submitted claim.

2 options:

1) In expense Item window:



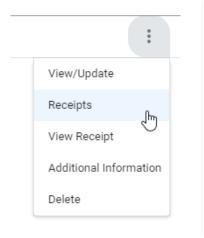
To attach document, select "Receipt available to upload", enter receipt description, and click on the

"download" icon to browse for the document stored on your drive, enter the value and expense Item Description, and then SAVE.

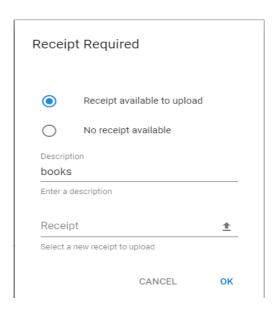
The attachment formats acceptable by the Core Receipts systems are: jpg, pdf, word, xls.

2) In expense report:

Click 3 dots, choose receipts



Select "Receipt available to upload", enter receipt description, and click on the "download" icon to browse for the document stored on your drive and then SAVE.



7.2 VIEW AN EXPENSE RECEIPT

2 options:

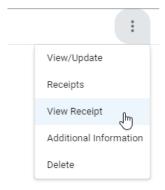
1) In Expense Detail:

click actions button and view receipt.



2) In expense report:

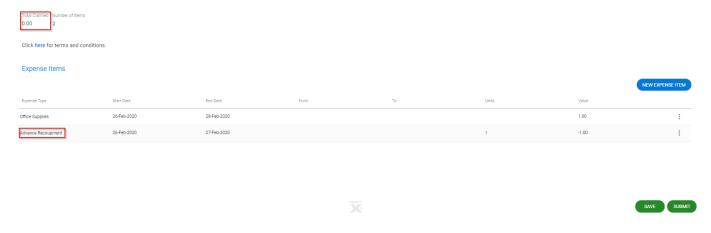
Click 3 dots, choose view receipt



7.3 ENTERING AN EXPENSE TRIP WITH ADVANCE RECOUPMENT

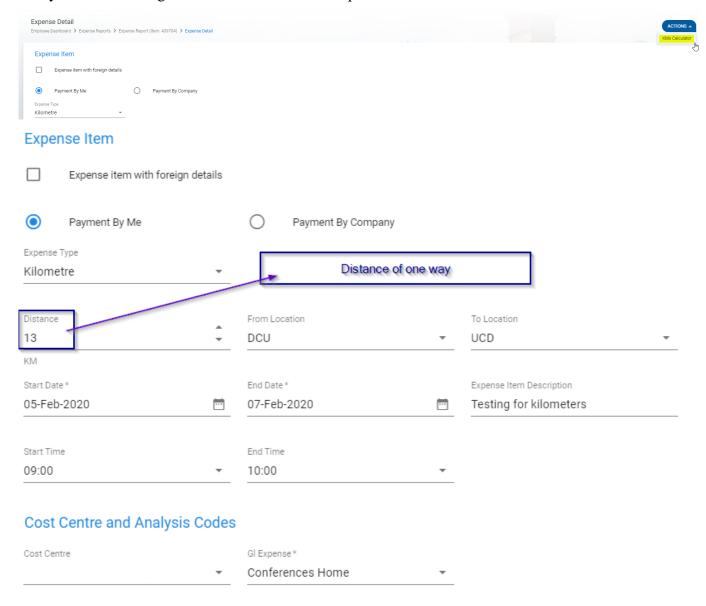
If a staff member is in receipt of an Advance Payment through the Core Expenses module, the Advance Claim relating to the Advance Payment should be submitted and approved on the Core Expenses module within ONE MONTH following the payment date of the Advance Payment.

The Advance Claim should exactly match the Advance Payment amount (€) and receipts/backup documentation must be attached online to the Advance Claim for review.



7.4 ENTERING A MILEAGE TRIP

Type Kilometre in the Expense Type cell and fill in the rest of the relevant details. Should you wish to verify the exact mileage there is a link to AA route planner.



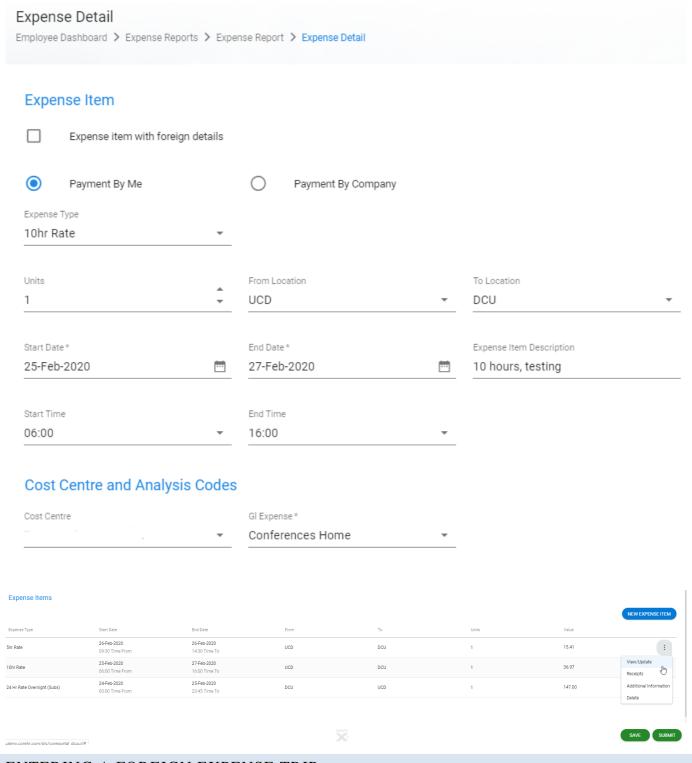
Complete the unpopulated cells (Expense Type, Distance, From & To location, Times & Description) with the relevant expense information. Press SAVE if it is the only expense item for the trip. If you want to enter another expense item for the same trip press Save & Add New.

"Home" and "work" are not accepted as location.



7.5 ENTERING A SUBSISTENCE EXPENSE TRIP

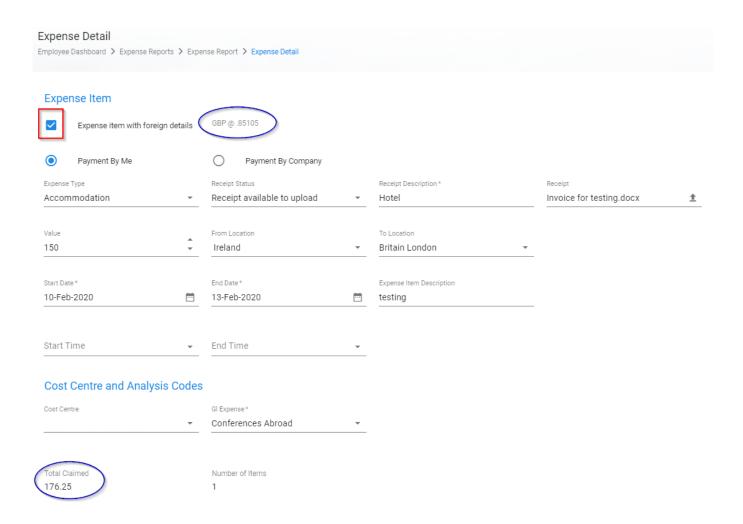
Complete the Dates, Times, To and From Locations and Description then press save or Generate Subsistence. This will calculate the number of overnights/10 hours/5 hours that the Claimant is entitled to for the trip.



7.6 ENTERING A FOREIGN EXPENSE TRIP

When entering the Foreign Expense Trip Detail ensure that the Foreign indicator is selected as below.

Enter the Expense Details as normal, entering the value in the local currency and selecting the foreign destination in the location section. This will identify the currency rate from the system that should be used to convert the local currency back into euro.

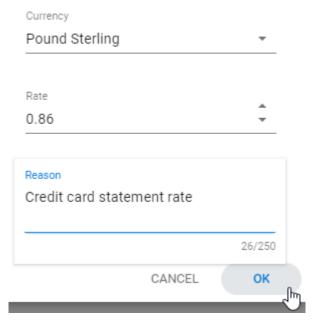


If for any reason the Currency rate is incorrect in the back office or the Claimant is allowed use an alternative currency rate (the one used on their credit card statement), it is possible to change the currency rate by clicking on Actions and then Currency Detail.



This will bring up the following screen where you can enter a new currency rate and the reason why you are entering it.

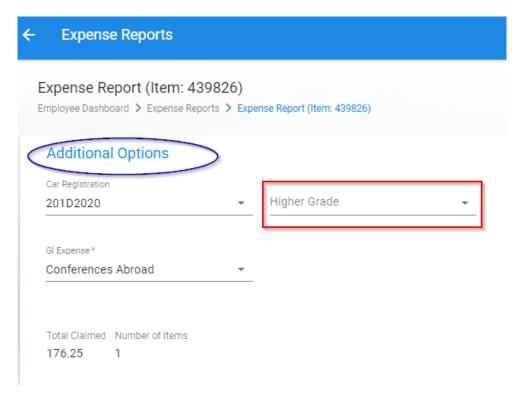
Currency Info



This facility can be turned off so rates cannot be changed.

7.7 ENTERING AN EXPENSE TRIP- TRAVEL WITH HIGHER GRADE

When entering an Expense report the person of Higher Grade with whom the claimant is travelling with needs to be selected. This will allow the claimant to claim the Subsistence rate of the higher Grade Officer.



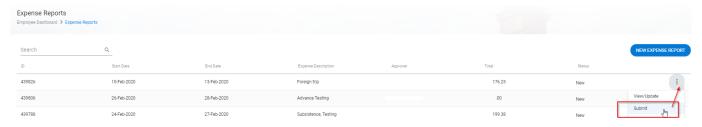
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7.8 ENTERING AN EXPENSE TRIP- SUBMITTING FOR APPROVAL

Once all Expense items have been entered, you should press the Submit button in Expense Report. This will send the expense trip to the selected approver for approval. Two options how to submit the claim:



Or click 3 dots and submit the claim in Expense Reports



The following Pop-up will appear

Accept Declaration (Trip ID: 439826)

I confirm that all items claimed relate to required business travel and/or business expenditure, and that I possess valid car insurance for any kilometers claimed.

NO YES

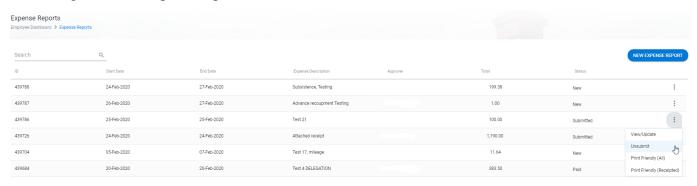
Click to read the terms and conditions and then press YES.

7.9 MANAGING PREVIOUSLY CREATED EXPENSE TRIPS

Should you wish to make any subsequent changes to the My Expense Reports. Click on Actions and Manage All Reports.

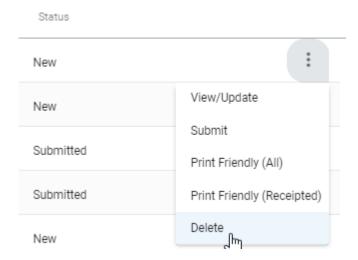


You will get a list of expense reports:



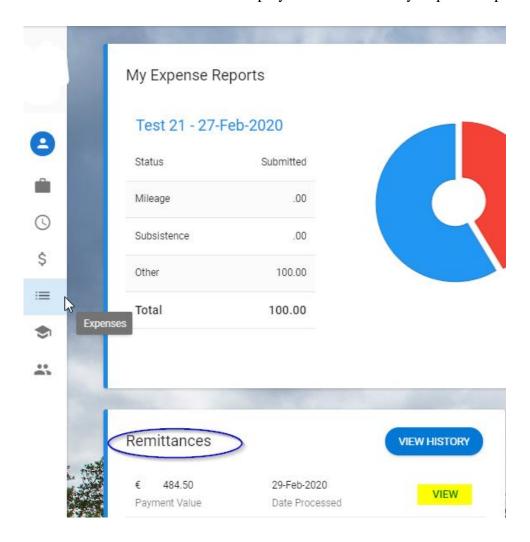
To edit click on 3 dots and choose the relevant menu item (if claim is submitted, please unsubmit firstly then it is possible to edit). Save and Submit after making changes. To delete an expense claim, select delete.

The claimant can't edit/delete a trip Id once approved but not paid. Please raise the ticket in Finance Systems Helpdesk: https://login.dcu.ie/idp/profile/SAML2/Redirect/SSO?execution=e2s1 If trip is paid assume there is no ability to edit/delete from Core Portal.

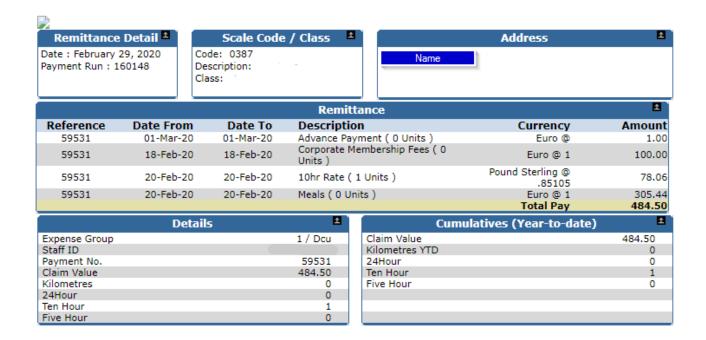


8 REMITTANCES

Recent Remittance Advices are available on the Employee Screen under My Expense Reports.



Clicking on the view for each remittance will bring up a screen similar to the following one:



Should the Claimant require a historical Remittance advice they should click on the "View History" as highlighted below .

A screen similar to the following one will appear; by clicking on the "View History". the Claimant will see a full description of the Claim details.

