



Personal Data Access Requests

A guide to accessing personal information held by the university

Version Control


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Introduction

The university is committed to ensuring compliance with data protection legislation, including the right of individuals to request either a copy of the personal data held on them by the university or a description of the data held. The university's intent is to process requests in a simple, efficient and effective manner and this guidance document is intended to assist anyone who wishes to make such a request.

Scope

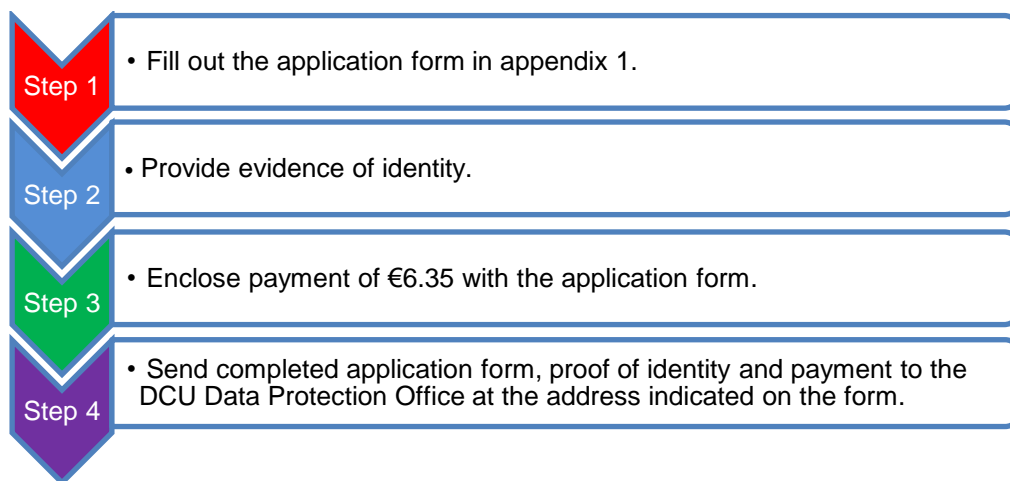
This guidance is intended for use by anyone who wishes to obtain a copy of the personal data held on them by Dublin City University. If you believe the personal data resides within one of the university's campus companies, or with any other legal entity on campus, you should contact the local entity management in the first instance. Alternatively, you may contact the university Data Protection Office using the email contact facility available on the university's data protection webpage. The webpages can be accessed at the following URL address:

<http://www.dcu.ie/ocoo/data-protection.shtml>

Under Irish data protection law you are entitled to a copy of your own personal data only. The personal data of other individuals will not, except in exceptional circumstances, be released when processing personal data access requests.

Personal data access requests – steps involved

The table below summarises the process for making a personal data access request.



Step 1 – Application Form

All requests for copies of personal data held by the university, or requests for descriptions of the personal data held, must be made in writing. The Personal Data Access Request Form in appendix 1 must be used for all such requests. Applicants are advised, when filling out the form, to provide as much detail as possible, especially in relation to section 3. An indication of the type of data requested, and its likely location, will assist the university in identifying the data within the 40 day timeframe for a response provided under the legislation.

Step 2 – Provide evidence of your identity

The university is committed to the safeguarding of personal data within its control. As part of its commitment the university will not intentionally release the personal data of an individual under a data access request without first of all obtaining proof of the requester's identity. Section 4 of the application form lists examples of acceptable forms of identification and all requests must include at least two proofs of identity from the list provided. Do not send originals of the documents listed; photocopies of the original documents will suffice. However, the university reserves the right to request original documents where deemed necessary by the Data Protection Office.

Step 3 – Payment

The university is entitled under data protection legislation to charge a fee for processing data access requests. The current fee in effect is €6.35 per request and the only acceptable method of payment is by cheque. All cheques are to be made payable to 'Dublin City University'. In the event that the request for access to personal data is declined the university will return the fee.

Step 4 – Posting application form

Completed application forms, along with proof of identity and the appropriate fee, are to be posted to the following address:

Data Protection Office
Office of the Chief Operations Officer
Albert College
Dublin City University
Glasnevin
Dublin 9

On receipt of a valid application form, and the payment of the correct fee, the university will endeavour to respond to the request within the 40 day period allowed under the legislation. In addition, at the start of the process, the Data Protection Office will contact you to confirm receipt of the application form for personal data and to address any further clarifications necessary in order to process your application. If it transpires that the university does not hold any personal data on you then you will be contacted and informed of this.

Copies of the personal data access request application form shown in the appendix to this document are available from the university's data protection webpages at the URL address below.

<http://www.dcu.ie/ocoo/dp/guides.shtml>

Appendix – Personal Data Access Request Form

Section 1 – Your details (Please use block capitals throughout the form)

Surname:	
First Name(s):	
Previously known as (if applicable):	
Current address:	
Prior address (if applicable):	
Contact phone no:	
Contact email address:	

Section 2 – Your relationship with Dublin City University

<p>Please describe, in as much detail as possible and where known, the nature of your relationship with the university.</p> <p>Relevant points may be:</p> <ul style="list-style-type: none">• Whether you are, or were, a member of staff or a student of the university;• Staff or student ID number (if applicable);• Unit you worked in or the department where you studied;• If you are neither a current nor a former member of staff or student of the university please indicate the nature of your relationship with DCU.• Beginning and end dates of your relationship with the university.	
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Section 3 – Details of personal data requested

Please describe, in as much detail as you can, the nature of the personal data requested. It is not sufficient to ask for 'everything about me'. If your request is too broad or unclear we may need to ask you to be more specific.

Possible points to consider are:

- Description of the likely personal data held;
- Likely location (i.e. the university unit) where the records may be held;
- Any identifying references numbers, codes etc.;
- Likely dates of when the personal data was created within the university.

Section 4 – Identification

In order to process your application in accordance with best practice and the university's own internal procedures it is necessary for you to provide proof of your identity. At least two forms of identification, selected from the list below, must accompany this application form.

- A recent utility bill (must be less than 6 months old at the time of application)
- Passport (page with your signature)
- Driving Licence (page with your signature)
- University Staff ID Card
- University Student ID Card

Please note that copies of any two of the above items will, in the majority of cases, suffice. However the university reserves the right to request original documents where deemed necessary by the Data Protection Office.

Section 5 – Fees

In order to process your application a fee payment of €6.35 must accompany this application form. The fee payment must be made by cheque. Cheques are to be made payable to Dublin City University.

Unfortunately we cannot accept payment by cash, credit card, ATM card or by a direct bank transfer.

Section 6 – Agent Details (Please complete if applicable)

If you wish to appoint an agent (e.g. a family member, friend, solicitor or barrister) to act on your behalf in connection with your personal data access request please complete this section.

I confirm that I wish to appoint the individual named below to act on my behalf in relation to the personal data access request which is the subject of this form.

Agents Name:	
Agents Address:	
Agents Contact Phone No.:	
Agents Email Address:	
Relationship of agent to me:	

Section 7 – Declaration

I confirm that I am the data subject named in section 1 above. In accordance with the Irish Data Protection Acts of 1988 and 2003 I request a copy of the personal data held on me by Dublin City University. I also confirm that the details set out by me on this application form are, to the best of my knowledge, true and accurate.

Signed:	
Date:	

Post Completed Application Form (with ID and fee payment) to:

Data Protection Office
Office of the Chief Operations Officer
Albert College
Dublin City University
Glasnevin
Dublin 9

Office Use Only	
Request ref no.	
Date request received	
Proof of Identity provided	
Payment provided	
Any other relevant comments	